

Corporate and Investment Banking

Secure online banking for your convenience

Trade Management Online

cib.absa.africa

Your story matters

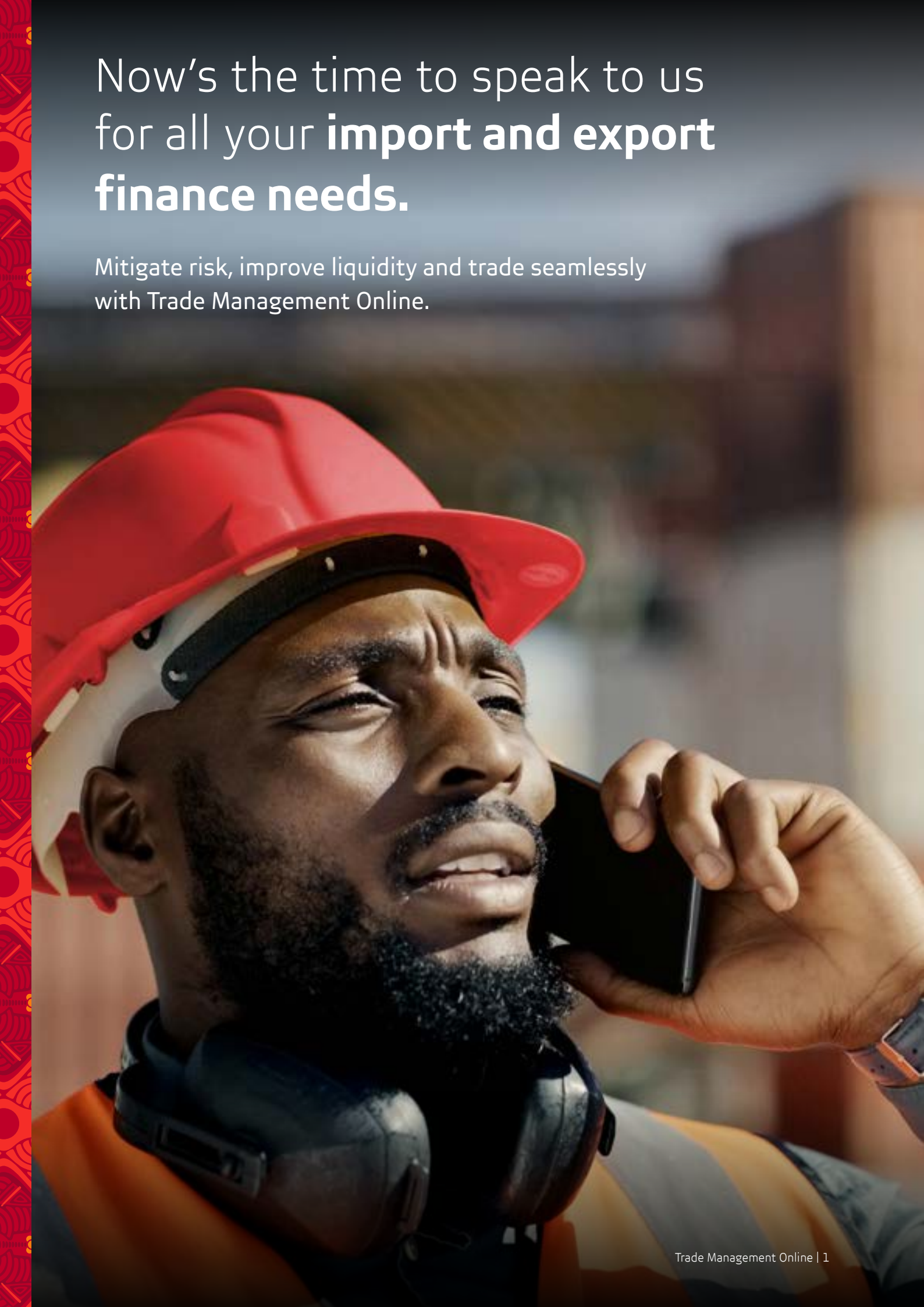


Transact seamlessly, conveniently and securely online with **Absa Trade Management Online**

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A close-up photograph of a man with a beard wearing a red hard hat and an orange safety vest. He is holding a black mobile phone to his ear and appears to be in a conversation. The background is blurred, suggesting an industrial or construction site. The overall tone is professional and focused.

Now's the time to speak to us for all your **import and export** **finance needs.**

Mitigate risk, improve liquidity and trade seamlessly
with Trade Management Online.

Definition

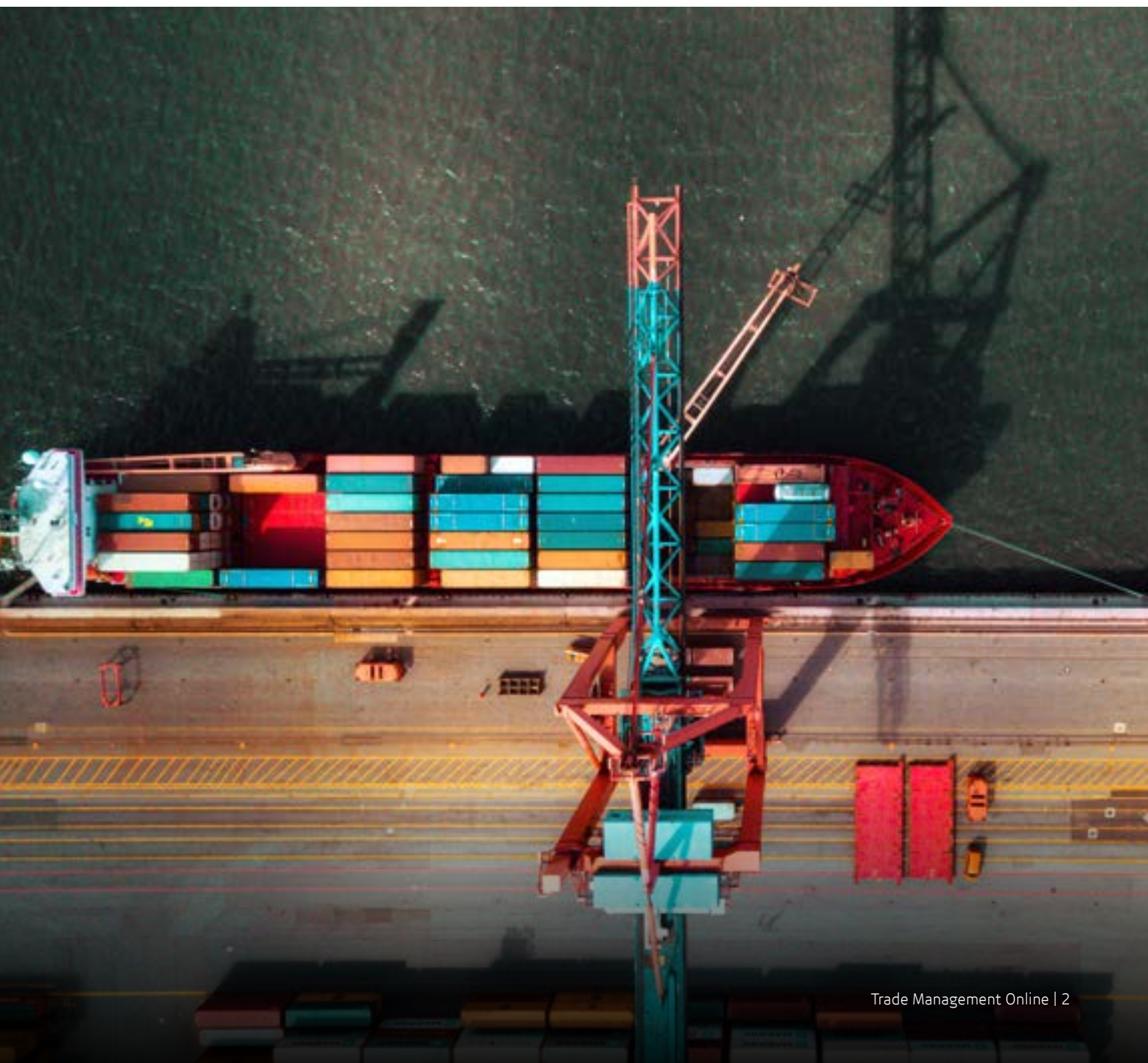
Our Trade Management Online (TMO) channel is a secure online banking platform aimed at small, medium, large and corporate businesses.

Trade Management Online is accessed through our new digital platform, called Absa Access – which gives you a single access point for all your CIB products and services across Africa.

Trade Finance clients will be able to initiate, receive and manage the full life cycle of the current Trade Finance product offering through the channel.

The system also allows users to add and approve beneficiaries before capturing applications.

The system offers Import and Export Letters of Credit, Foreign Standby Letter of Credit and Local Standby Letter of Credit, Inward and Outward Foreign and Local Guarantees, Import and Export Documentary Collections, Trade Loans, Islamic Trade Finance, and Invoice Discounting.





Features



Provides a user-friendly web-based system compatible with all the latest browsers.



Track and manage transactions through the various queues.



Provides a single sign-on via Absa Access, negating the need for multiple user names and passwords.



Available 24/7, although transactions will be processed according to your country's business day processing times.



Upload multiple supporting documents in various formats, such as PDF, MS Word, MS Excel, JPEG (to a maximum of 20MB per document).



Provides descriptive error messages.



Facilitates:

- Import and Export Letters of Credit which also includes refinancing, discounting, pay and settle.
- Foreign Standby Letter of Credit.
- Local Standby Letter of Credit.
- Outward and Inward Guarantees which include both Foreign and Domestic.
- Domestic and cross-border trade loans.
- Import and Export Documentary Collections.
- Invoice Discounting.
- Islamic Trade Finance (both Foreign and Domestic).



Audit trails are available online from the very first time you log in.





Tool tips and a help functionality are available throughout the system.



Provides online capturing and authorisation.



SMS and email notifications, notifying system users of urgent tasks to be actioned on the system.



Secure two-way communication between bank and client via the correspondence capability on the channel.



Self-service management of your password and unique user credentials.



Re-use applications that have previously been captured for any of the trade products for ease of processing.



Industry-leading security via two-factor authentication.

- Ability to view available facility limits (Book Reports) for Letters of Credit, Guarantees and Trade Loans.
- Ability to view and utilise all Absa Forward Exchange Contract (FEC) deals online.
- Advanced search feature for easy retrieval of any transactions captured on the system.



Indicative rates are available on the channel, which gives the user the ability to view a foreign currency amount in the equivalent local currency.



Allows you to manage your authorisation levels and user mandates aligned to your unique business approval processes.



Pricing and client support

Pricing

- No monthly channel fees.
- No fees per user.
- Only the current transactional fees will still apply.

Client support

We have a dedicated Customer Service Support Centre available during business hours to assist clients with all channel queries.

Products	Country	CSC contact no.	CSC email address
Transactional Banking	Kenya	+254 20 4154 000	Absa.Kenya@absa.africa
Transactional Banking	Mozambique	+258 21 351 700	ABMTrade.Sales@absa.africa
Transactional Banking	Tanzania	+255 22 228 2178/74/76	TalkToUs.Tz@absa.africa
Transactional Banking	Botswana	+267 31 595 24 or +267 80 06 0787	ABBW.Commercial@absa.africa
Transactional Banking	Ghana	+233 30 242 9150 (network charges apply) Toll-free: 0800 222 333 (for MTN and Vodafone customers only)	Service.Excellence.Gh@absa.africa
Transactional Banking	Mauritius	+230 40 21000	Customer.Contact@absa.africa
Transactional Banking	Seychelles	+238 438 3952 +248 438 3800	Seychelles.ElectronicBanking@absa.africa
Transactional Banking	South Africa	+27 8 60 227 232	absaeb@absa.co.za
Transactional Banking	Uganda	+256 312 218 348	TransactionalServicesSupport@absa.africa
Transactional Banking	Zambia	+260 21 136 6150	ZambiaCustomerServiceTeam@absa.africa

From your docks to the rest of the world

Speak to us to mitigate risk
and improve liquidity for
seamless trade.



Corporate and Investment Banking



For more information or further assistance,
contact your Absa Representative.