

# Igniting Financial Diversification for Africa

Absa Investor Services offers you an extensive global footprint through our custody network. Contracted through our South African-based hub, we offer flexible operating solutions.





- Morocco
- 13 Tunisia
- Egypt
- Ghana
- 10 Nigeria
- Ivory Coast
- 8 Uganda
- Kenya
- Tanzania
- Mauritius
- Zambia
- Namibia
- 2 Botswana
- South Africa



#### **Contact Details**

Sabir Ballim Head: Investor Services T: +27 11 895 6445

M: +27 82 484 9875 E: sabir.ballim@absa.africa Mosetsana Mahlfunya Head: Investor Services SA T: +27 11 895 7397 M: +27 66 484 6175

M: +27 66 484 6175 E: mosetsana.mahlfunya@absa.africa Helen de Melo Head of Sales - Investor Services T: +27 21 816 4480

M: +27 67 413 8261 E: helen.demelo@absa.africa

#### **Custody Services**

#### **Local Custody Services**

Our Local Custody Services include account set-up, equity settlement, bonds settlement, security reconciliation and corporate actions. With our solution, you together with your underlying customers can open Omnibus and Segregated accounts

#### **Global Custody Services**

We are a Central Security Depository
Participant ("CSDP") and a
Shareholder of Strate, a licensed
Central Security Depository ("CSD").
A single contractual relation with
Absa will expose you to more than
80 global markets. Our solutions
include instructions execution,
reporting and corporate action
management

#### Collateral Management Services ("CMS")

We manage both cash and non-cash collateral utilising Strate's collateral management system ("SCMS")

#### **Issuer Agent Services**

We act as an agent on behalf of both foreign and local issuers to efficiently service the issuer of securities and distributing of securities to investors during the initial offering of the Securities Issue

#### Trustee Accounting

**Custody Services** 

Our services include record keeping for:

- Domestic and foreign transactions, as well as settlement for equities and interest-bearing instruments
- Call account and fixed deposit cash investment transactions, participatory interest creations and redemption of units
- Stock value calculation, accrues for dividends and interest

#### Footprint and Experience

All-inclusive contract and service offering, providing comprehensive custody service solutions across more than 80 markets

#### **Client Service and Support**

Personalised Customer Service
Dedicated Custody and Transactional Banking Service Managers
SME Coverage and Relationship Banking. Our highly skilled specialists in
custody services will support you throughout the journey with us. We offer a
single point of contact and client relationship service. Our highly skilled
technical security services professionals have expertise across different
markets, product lines and regulatory requirements

#### Foreign Exchange

Auto FX to facilitate all security services global settlement requirements

#### **Trustee Compliance**

Our tailored Trustee Compliance service ensures clients comply with the legislation and regulatory rules. Our trustee systems are configured with regulatory rules such as Collective Investment Schemes Control Act ("CISCA"), Regulations 28, Supplemental Deed, Association for Savings and Investment South Africa ("ASISA") and Board Notice 90/52

#### **Coverage and Onboarding**

#### Coverage

Dedicated team providing holistic banking services:

Relationship Executive ("RE")
Coverage Relationship Associate ("CRA")
Regional Service Consultant ("RSC")

#### **Onboarding**

Deliver a superior onboarding experience: the scrum team has been created to single-point entry for the designated stakeholders our frontline partners. The team will take full ownership of giving you the best quality service in an efficient manner

#### **Client Service**

Client Static – Onboarding of CIB clients on product systems

- Perform KYC on the entities, funds and mandated individuals, including risk grading and screening for PEP clients
- Resolutions –Identification and screening of appointed officials
- Cheque Account opening
- Indemnities Implement and confirm indemnified individuals

### **Digital Platforms and Systems**

#### **Robust and Secure Custody Systems**

Technology platform to Custody and Trustee services that are best-of-breed in the market . End-to-end custody solution caters for all your trade management, settlement, execution and safekeeping requirements. Provide robust, cost-effective, secure and intuitive custody systems with high levels of straight-through processing ("STP").

#### **Derivatives Clearing**

**Derivatives Execution and Clearing** 

We are a member of SAFEX (Equity Derivatives or

Commodity Derivatives Markets) and a Clearer;

our Derivatives Execution and Clearing services

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#### Trade Execution Services by Markets Secur

We trade on behalf of Corporate and Institutional clients, small businesses and individuals in a full range of FX products, both over-the-counter ("OTC") and in exchange-traded market which includes spot, forwards, swaps, options and futures. Our award-winning FX Trading and Sales team offers combined trading-desk experience, specialising in Africa, while enabling clients access to the world. We view risk in a dynamic and unique manner and provide bespoke structured FX solutions to fit your specific needs

Foreign Exchange

#### **Securities Lending and Borrowing**

**Securities Lending and Borrowing** 

Increase investment exposure,
diversify portfolios and access liquidity through
our expert security borrowing and lending
solutions. We are an exco member of the South
African Lending Association which allows us to
stay at the forefront of industry and ahead of
regulatory changes

### Cash Management Corporate and Transactional Banking

We offer a single point of contact and Personalised client relationship. Our highly skilled technical security professionals have expertise across different markets and product lines

## All Safex Equity Derivatives (Futures & Options: Single stock, Can-Do, Index, Dividend and Variance) All Safex Commodity Derivatives (Futures &

include:

- All Sarex Commodity Derivatives (Futures & Options: Maize, Wheat, Sunflower, Soybeans, Sorghum, Corn, Crude Oil, Gold and Platinum)
- All IRC Products (Futures & Options: Interest Rates and Currencies)